Fast Track Mobile v2

Using smartphones and tablets, Fast Track Mobile provides staff, engineers and customers with the ability to receive and update important information in real time.

Maintenance Management

Maintenance Engineers, Contractors and Service Providers see their jobs as soon as they are issued, and jobs can include one or more documents for Health & Safety, Risk Assessment, Field Service Reports and more.

Jobs can be updated in real time, for indications like "I've arrived at site", "I've completed the work", etc., and feedback and other comments can be made by communication logs. Real-time updates are immediately seen by staff, managers, engineers and customers (depending on their level and scope of access).

Fillable documents can be made available with jobs, edited on the device, and then uploaded back to the server with a few clicks.

New jobs can be submitted by on-site staff, and these jobs are immediately available to the back-office team.

Room Booking

Staff can see their pending bookings in a list, and click individual bookings to see details.
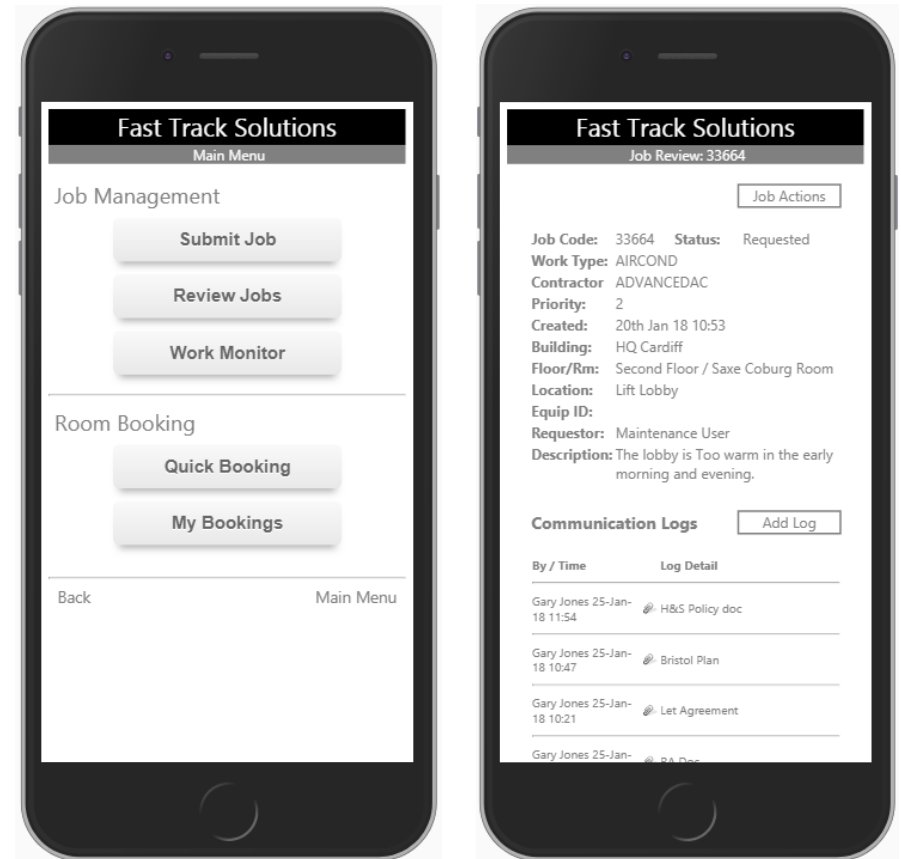
Staff can change bookings with a few clicks, including changing room/desk or date.

New bookings can be made with no separate search needed, as the app shows only rooms and desks which are available for the specified date, times and location.

The Fast Track Environment

Fast Track Solutions utilise industry-standard servers and databases, and run on a combination of PC's, tablets, smartphones and digital signage. Please contact the Fast Track team, or an official partner for more details.

A series of screenshots and descriptions of the Fast Track Mobile software follows.

Fast Track Solutions
Main Menu

Job Management

[**Submit Job**]

[**Review Job**]

[**Work Monitor**]

Room Booking

[**Quick Booking**]

[**My Bookings**]

Back   Main Menu

Fast Track Solutions
Find a Job

Job Code: [_____]

[**Search**]

Back   Main Menu

Fast Track Solutions
Job Search: 335

Job	Details
33599	Bldng: TRAFSQ Type: SAFETY Status: Issued STAGE 1: Perform Fire Extinguisher Inspections and Checks as specified in the associated PPM Document. STAGE 2: Log Inspection and and Check details as specified in the associated PPM Document.
33598	Bldng: BERKELEYSQ Type: FIRE SAFETY Status: Responded to
33597	Bldng: TRAFSQ Type: SAFETY Status: Issued STAGE 1: Observe for general saftey measures, report to Safety Manager STAGE 2: Replace Quarterly tag with new one.
33596	Bldng: TRAFSQ Type: SAFETY Status: Contained STAGE 1: Perform Fire Extinguisher Inspections and Checks as specified in the associated PPM Document. STAGE 2: Log Inspection and and Check details as specified in the associated PPM Document.
33595	Bldng: BERKELEYSQ Type: FIRE SAFETY Status: Issued
33594	Bldng: TRAFSQ Type: SAFETY Status: Issued STAGE 1: Observe for general saftey measures, report to Safety Manager STAGE 2: Replace Quarterly tag with new one.
33593	Bldng: TRAFSQ Type: SAFETY Status: Issued STAGE 1: Perform Fire Extinguisher Inspections and Checks as specified in the associated PPM Document. STAGE 2: Log Inspection and and Check details as specified in the associated PPM Document.
33592	Bldng: BERKELEYSQ Type: FIRE SAFETY Status: Issued
33591	Bldng: TRAFSQ Type: SAFETY Status: Issued STAGE 1: Observe for general saftey measures, report to Safety Manager STAGE 2: Replace Quarterly tag with new one.
33590	Bldng: TRAFSQ Type: SAFETY Status: Issued STAGE 1: Perform Fire Extinguisher Inspections and Checks as specified in the associated PPM Document. STAGE 2: Log Inspection and and Check details as specified in the associated PPM Document.
33589	Bldng: BERKELEYSQ Type: FIRE SAFETY Status: Issued
33588	Bldng: TRAFSQ Type: SAFETY Status: Issued STAGE 1: Observe for general saftey measures, report to Safety Manager STAGE 2: Replace Quarterly tag with new one.
	Bldng: TRAFSQ Type: SAFETY Status: Issued

The Main Menu is controlled by permissions set against role and user. Users only have the functions they need.

Searches can be performed on jobs and ranges of jobs by typing in a few characters.

Find a Job results in a list of jobs being shown, with colour-coding to indicate statuses (green is Responded to, and blue is Contained).

Fast Track Solutions
Edit Job: 33599

Customer: AMBERCOM ▼
Job Cat: NORMAL ▼
Building: **Trafalgar Square**
Work Type: **SAFETY**
Contractor: CENTRAL-IT
Location: [   ]
Requestor: Maintenance User
Phone: N/A
Send Email?: YES ▼
Description: STAGE 1: Perform Fire Extinguisher Inspections and Checks as specified in the associated PPM Document.

[Cancel]   [Save Job]

Back   Main Menu

Fast Track Solutions
Job Actions: 33599

Job Actions

Back to Job Review

Edit Job

View Log

Work Monitor

Update Job Status
To: [Responded to ▼]
Date: 25/05/2017
Time: 14:50

[Update Job]

Back   Main Menu

Fast Track Solutions
Work Monitor

Filter WM   Page 1 of 40   Back   Next

Job	Pri	Work Type	Status	Contractor	Customer	Building	R
33607		PESTCONTROL	Requested	PRISTINECLEAN	AMBERCOM	CARDIFF	
33606		AIRCOND	Requested	ADVANCEDAC	AMBERCOM	CARDIFF	
33605		SAFETY	Issued	CENTRAL-IT	AMBERCOM	TRAFSQ	
33604		SAFETY	Issued	CENTRAL-IT	AMBERCOM	TRAFSQ	
33603		SAFETY	Issued	CENTRAL-IT	AMBERCOM	TRAFSQ	
33602		FIRE SAFETY	Issued	INTERNAL	XENON SERVICES	BERKELEYSQ	
33601		SAFETY	Issued	CENTRAL-IT	AMBERCOM	TRAFSQ	
33600		SAFETY	Issued	CENTRAL-IT	AMBERCOM	TRAFSQ	
33599		SAFETY	Issued	CENTRAL-IT	AMBERCOM	TRAFSQ	
33598		FIRE SAFETY	Responded to	INTERNAL	XENON SERVICES	BERKELEYSQ	
33597		SAFETY	Issued	CENTRAL-IT	AMBERCOM	TRAFSQ	
33596		SAFETY	Contained	CENTRAL-IT	AMBERCOM	TRAFSQ	
33595		FIRE SAFETY	Issued	INTERNAL	XENON SERVICES	BERKELEYSQ	
33594		SAFETY	Issued	CENTRAL-IT	AMBERCOM	TRAFSQ	
33593		SAFETY	Issued	CENTRAL-IT	AMBERCOM	TRAFSQ	
33592		FIRE SAFETY	Issued	INTERNAL	XENON SERVICES	BERKELEYSQ	
33591		SAFETY	Issued	CENTRAL-IT	AMBERCOM	TRAFSQ	
33590		SAFETY	Issued	CENTRAL-IT	AMBERCOM	TRAFSQ	
33589		FIRE SAFETY	Issued	INTERNAL	XENON SERVICES	BERKELEYSQ	
33588		SAFETY	Issued	CENTRAL-IT	AMBERCOM	TRAFSQ	

Back   Main Menu

Job details can easily be updated in the Edit Job page, and the new job page is similar, with a few extra data values needed.

The Job Actions view provides link to edit, view a log of status changes, update the status, and see the Work Monitor.

The Work Monitor shows a list of jobs and statuses, and can be auto-filtered by contractor or customer.

Fast Track Solutions
Job Review: 33664

Job Actions

Job Code: 33664   Status: Requested
Work Type: AIRCOND
Contractor: ADVANCEDAC
Priority: 2
Created: 20th Jan 18 10:53
Building: HQ Cardiff
Floor/Rm: Second Floor / Saxe Coburg Room
Location: Lift Lobby
Equip ID:
Requestor: Maintenance User
Description: The lobby is Too warm in the early morning and evening.

Communication Logs   Add Log

By / Time	Log Detail
Gary Jones 25-Jan-18 11:54	📎 H&S Policy doc
Gary Jones 25-Jan-18 10:47	📎 Bristol Plan
Gary Jones 25-Jan-18 10:21	📎 Let Agreement
Gary Jones 25-Jan-	📎 RA Doc

Fast Track Solutions
Comms Logs for Job: 33664

Msg:

Upload: **Click Here to Upload a File**   SAVE Log

Author	Logged At	Log Detail
📎 Gary Jones	25th Jan 11:54	H&S Policy doc
📎 Gary Jones	25th Jan 10:47	Bristol Plan
📎 Gary Jones	25th Jan 10:21	Let Agreement
📎 Gary Jones	25th Jan 10:09	RA Doc
📎 Gary Jones	24th Jan 11:15	Bristol Plan
📎 dbaFastTrack	21st Jan 15:18	Cardiff plan for reference.
Gary Jones	21st Jan 10:40	We think the temp left the same day!
dbaFastTrack	20th Jan 11:09	It appears that the name of the temp is not known.
dbaFastTrack	20th Jan 11:09	This was reported by a temp last week.

Fast Track Solutions
Upload a File

Please select the file to upload by using the Choose File button to locate the file on your Device. After selecting the file, click the Upload File button.

Please note the file size limit of 2MB.

1. Choose File to Upload: Choose file   No file chosen

2. Click to Upload File: Upload File

Feedback and communications can be added to the job by operators, engineers and customers.

Comms Logs can have document attachments such as H&S, RA, floor plans and Field Service Reports, to assist engineers with their jobs.

Customer-designed, fillable Excel and PDF docs can be downloaded, edited on the device and uploaded to provide REAL TIME job information.

Fast Track Solutions
Main Menu

Job Management

Submit Job

Review Job

Work Monitor

Room Booking

Quick Booking

My Bookings

Back   Main Menu

Fast Track Solutions
My Bookings (Gary Jones)

Ref	Details
1089-1	May 25 2017 Starts: 14:00 Ends: 16:00 BL: BRISTOL FL: Floor 2 RM: 2-2-21 Title: Falklands Committe
1165-1	May 25 2017 Starts: 14:00 Ends: 14:30 BL: CARDIFF FL: First Floor RM: Reception Title:
1187-1	May 25 2017 Starts: 14:00 Ends: 15:00 BL: CARDIFF FL: First Floor RM: Juliae Room Title: Pluto Review
1283-1	May 25 2017 Starts: 12:00 Ends: 14:00 BL: BRISTOL FL: Floor 1 RM: 1-1-11 Title: Project Review
1289-1	May 25 2017 Starts: 15:00 Ends: 16:00 BL: BRISTOL FL: Floor 2 RM: VC-Bristol Title: Alpha Project Review
1289-2	May 25 2017 Starts: 15:00 Ends: 16:00 BL: CARDIFF FL: Second Floor RM: VC-Cardiff Title: Alpha Project Review
1289-3	May 25 2017 Starts: 15:00 Ends: 16:00 BL: TRAFSQ FL: Ground Floor RM: 100 Title: Alpha Project Review
Ref	Details

Fast Track Solutions
Edit Booking 1187-1

Change Location, Date and Times, or click Booking Ref to Review Booking:

Date: **25th May 17**

From: 14 ▼ 00 ▼

To: 15 ▼ 00 ▼

Building: HQ Cardiff ▼

Floor: First Floor ▼

Room: Juliae Room ▼

Booked By: **Gary Jones**

Booked For: **BALSAMA, DAVIDE**

Meeting Title: **Pluto Review**

Booking Ref: 1187-1

Close Pop-Up   Save Booking

Back   Main Menu

The Room Booking menu selections are available to staff who need to book and manage rooms and desks.

Each user can see a list of their pending bookings with a single tap of the Main Menu.

Tapping a booking in the list brings up booking details, so they can reviewed or changed.